California Arts Council Plate Voucher Program

Issue Date: July 12, 2013

New Information

The California Arts Council has a new Arts Plate voucher program and has dedicated a website, **www.ArtsPlate.org**, to promote the sales of Arts Council (Arts) License Plates.

Program Inquiries

Visit the California Arts Council's website for more information on the Arts Plate voucher program and to:

- Purchase a \$50 sequential Arts Plate voucher for yourself or as a gift. (Sample attached.)
- Redeem a voucher to order sequential Arts License Plate for an auto, truck, or trailer.
 —Voucher redemption only available through California Arts Council's website.
- Purchase a sequential or personalized Arts License Plate using a personal credit card for an auto, truck, or trailer.
- Make a donation to the California Arts Council.

NOTE: The California Arts Council website **cannot** be used to renew vehicle registration, order replacement license plates, or reassign license plates to another vehicle. These transactions must be completed through the Department of Motor Vehicles (DMV).

Additional Information

- The California Arts Council website has frequently asked questions (FAQs) that provide information and assistance for those interested in the program.
- For questions regarding the purchase or redemption of an Arts Plate voucher, contact the California Arts Council at 1-800-201-6201, by e-mail at artsplate@arts.ca.gov, or by mail at the address below:

California Arts Council 1300 I Street, Suite 930 Sacramento, CA 95814

- When an order is placed at **www.ArtsPlate.org**, the customer's credit card statement will reflect:
 - —"CAC" as the credit card processor for an Arts Plate voucher purchase. Arts Plate voucher refunds must be referred to the California Arts Council.
 - —"DMV" as the credit card processor for a nonvoucher purchase (sequential or personalized license plate order). License plate order refunds must be requested from DMV by completing an Application for Refund (ADM 399) form, available at https://www.dmv.ca.gov/forms/adm/adm399.htm, and mailed to the address indicated on the form. However, in most cases, once a license plate is ordered, a refund will not be granted.

Background

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Currently, Arts License Plates may be ordered on DMV's website or by mailing a completed Special Interest License Plate Application (REG 17) form and the fees due.

Distribution

Notification that this memo is available online, at **www.dmv.ca.gov** under Publications was made via California DMV's Automated E-mail Alert System in July 2013.

Contact

Call the DMV Customer Communications Section, at (916) 657-6560 for further clarification of this memo. Upon request, this document can be produced in Braille or large print.

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